

Secure Dog Walking Field Privacy Policy

Our contact details

Name: Lisa Britten

Address: Westmead, Coopers Hill Road, South Nutfield, Redhill, RH1 5PL

Phone Number:07879401021

E-mail: lisa@securedogwalkingfieldsurrey.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts, and characteristics (for example, name and contact details)
- Bank details for refunds (if required)

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How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- You have enquired the services we provide
- You have booked to use our services

We also receive personal information indirectly, from the following sources in the following scenarios:

- Facebook enquiries

We use the information that you have given us to respond to your enquiry.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) You can remove your consent at any time. You can do this by contacting Lisa Britten, (tele no – 07879401021 or email lisa@securedogwalkingfieldsurrey.com)

(b) We have a contractual obligation.

(c) We have a legal obligation.

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) We have a legitimate interest.

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How we store your personal information

Your information is securely stored.

We keep contact information for unlimited time until told otherwise from you. If requested from you, we will then dispose your information by deleting your contact information from mobile device.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at lisa@securedogwalkingfieldsurrey.com if you wish to make a request or postal address; Westmead, Coopers Hill Road, South Nutfield, Redhill, RH1 5PL

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How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Lisa Britten, telephone no; 07879401021 or email lisa@securedogwalkingfieldsurrey.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>